



FREE WARRANTY EXTENSION FOR END CUSTOMERS WITH PRODUCT REGISTRATION OF A FRONIUS PROFESSIONAL WELDING TOOL

The present warranty terms apply to end customers for a Fronius online product registration of a Fronius professional welding tool for the registered device.

1. Warranty period:

With product registration of a Fronius professional welding tool, the end customer receives warranty of a total of three years. The warranty extension can only be applied for by the end customer within a maximum of 12 months from the date of purchase. The free warranty extension shall apply from the date of the sales contract or the invoice date (documents are to be uploaded) subject to the following conditions:

2. Cost absorption:

In the case of warranty extension, the following costs shall be covered for a total of 3 years:

- / Material
- / Working time
- / Shipping of equipment of less than 30 kg from Fronius to the customer
- / (Equipment of less than 30 kg must be sent for repair to Fronius. Transport of the equipment to Fronius shall be at the expense of the customer.)
- / Travel costs for equipment over 30 kg for max. 200 km and 3 hours of travel time.

3. Validity:

The warranty extension shall apply exclusively to the following components of the welding system:

- / Power source
- / Wire feeder
- / Interconnecting hose pack
- / Cooling unit
- / Remote control
- / Trolley
- / Moving parts (water pump, feed motor, fan)

4. Exceptions:

The following components shall be excluded from the warranty extension:

- / Software
- / Torch and torch body (warranty period is 6 months)
- / Spare parts, exchange parts, unless otherwise specified in point 3 (warranty period is 12 months)
- / Special transport costs (e.g. express delivery services)
- / Used equipment, used parts (warranty period is 6 months)
- / Wear parts (no warranty)
- / Automation products
- / Special provisions apply for Fronius USA
- / Used PC board: 180 days

5. Warranty case:

Fronius shall at its own discretion and within a reasonable period of at least 4 weeks

- / either exchange the defective article itself, or its defective components, with a defect-free article or defect-free component, or remedy the defect(s),



- / or grant the Customer a reasonable reduction in price, or
- / cancel the contract, unless the defect in question is a minor one.

6. Warranty / warranty exclusions

The current Terms of Payment and Delivery of Fronius, which can be found on our website at www.fronius.com, shall apply. In particular, warranty claims are excluded in cases where:

- / the installation or operating instructions and instruction manuals provided by Fronius or to be requested by the Customer have not been observed, or if the user has not been obligated to observe such instructions,
- / the installation work has not been performed properly and in accordance with the relevant standards, and in particular if was not carried out by licensed contractors,
- / maintenance or other work has been performed on the object of delivery or service without our consent,
- / it has been improperly operated or used, or operated despite its protective features being faulty, or taken out of the contract territory without our consent, or used contrary to the instructions of Fronius or for purposes for which it is not intended, and moreover, where defects are attributable to external influences, chemical influences, overvoltage, the conduct of third parties or to force majeure,
- / natural wear-and-tear occurs,
- / Fronius has been contracted to carry out repair-orders, to alter or modify used items, or to supply such items,
- / the Customer installs third-party components or replacement parts in our delivery items or services provided by us which have not been expressly recommended by Fronius,
- / third-party or replica parts are used

7. General provisions:

Devices or components must be returned in their original packaging or equivalent packaging. Fronius retains ownership of replacement devices and components. Within the warranty, the ownership of the defective device or the defective parts passes to Fronius upon receipt of the replacement device or parts.

To qualify for the Fronius warranty, the warranty certificate and the invoice for the registered Fronius welding system must be submitted.

Fronius is entitled to use the services of third parties to fulfil the warranty claim. For this purpose, Fronius is entitled to disclose the necessary data (e.g.: serial number, customer contact details and the like) to these third parties. The Customer expressly agrees to such data transfer. For further information we refer you to the privacy policy, available on the Internet at www.fronius.com

8. Supplementary to data protection:

Controller for data protection:

- a) Name and contact details of the controller: Fronius International GmbH
Froniusstraße 1, 4643 Pettenbach; Austria, Tel. +43 (0) 7242 241 – 0; E-Mail: contact@fronius.com;
- b) Purpose of the processing: warranty extension;
- c) Legal basis: contract;
- d) Recipients: the controller and the Fronius Group and its representatives, general agents and distribution partners.
- e) Transfer to third countries: The aforementioned recipients worldwide
- f) Duration/erasure: processing and storage for the duration of the contract and possibly legal or regulatory requirements exceeding the above. Subsequent complete erasure.

Your rights:

- a) Access to personal data about you that is processed by us;
- b) Rectification of your personal data in the case of incorrectness or incompleteness;
- c) Restriction of the personal data, where certain conditions are fulfilled, particularly in case of considerable suspicion of unlawful processing or contradiction;
- d) Data portability of your personal data in a common, structured and machine-readable format;



- e) Erasure of your personal data in the case of any existing legal reasons;
- f) Right to object to the processing of personal information concerning you for reasons relating to your particular situation,
- g) Revocation of your consent to the processing of your personal data; and
- h) Complaint to us, if you believe that we are unlawfully processing your personal data. In addition, you also have the right to lodge a complaint with the Austrian Data Protection Authority in Wickenburggasse 8, 1080 Vienna.

Legal notice:

This warranty extension is concluded with Fronius International GmbH, based at Froniusstrasse 1, 4643 Pettenbach, Austria.

The application of Austrian law shall be deemed agreed upon. The application of the UN Convention on Contracts for the International Sale of Goods as well as the Code on Private International Law (CPIL) and the conflict of laws is excluded. The exclusive place of jurisdiction is Wels, Austria.