



# APPLICATION GUIDE

## FRONIUS GEN24, VERTO & TAURO SERIES – EARTH FAULT ALARM SETUP AS PER AS/NZS 5033

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Application Note  
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Gender-specific wording refers equally to female and male form.



## 1. CHANGE LOG

Date	Version	Comments	Author
08/10/21	1.0	Initial release	Fronius Australia
20/09/24	2.0	Adding the Verto	Fronius Australia

## 2. SCOPE

This document aims to provide instructions on how to setup the Fronius GEN24, Verto & Tauro series inverters for compliance to the AS/NZS 5033 Earth Fault Alarm requirement.

AS/NZS 5033 stipulates the following requirement for an Earth Fault Alarm where the PV Array is >120Vdc:

*The alarm system shall continue repeating its operation at least at hourly intervals until the earth fault is corrected or until the fault is acknowledged.*

*The earth fault alarm shall be at least one of the following types:*

- (a) Remote communication (such as email, SMS or similar).*
- (b) Local indication*

The Fronius GEN24, Verto & Tauro series inverters are ONLY able to provide a “Remote Communication” option via Email or SMS. The option of a local audible or visible alarm is NOT possible with the Fronius GEN24, Verto & Tauro series.

In the event of a detected earth fault, notification of an Earth Fault is sent to the nominated contacts every hour until the fault is acknowledged

## 3. GENERAL REQUIREMENTS

Basic requirements for enabling this functionality are:

- / Inverter fully commissioned, operational and latest firmware installed
- / Functional & reliable internet connection of the inverter,
- / Inverter / System registered & configured in Fronius Solarweb.

**NOTE:** In general our warranty terms & conditions stipulate that an internet connection is available and maintained during the warranty period.

## 4. INVERTER SETUP PROCEDURE (ONSITE)

Commission the inverter as per the standard process.  
Ensure the inverter is connected to the internet and indicates that it is online.

No dedicated additional settings or setup are required onsite to enable the Earth Fault Alarm.

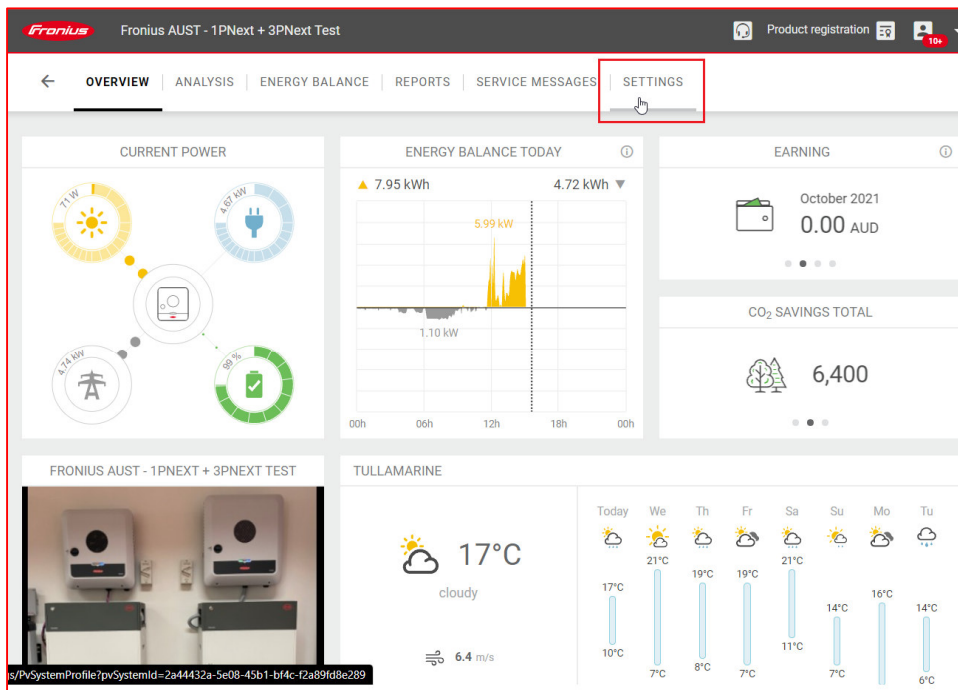
## 5. SOLARWEB SETUP PROCEDURE

### 5.1 Create PV system in Solarweb

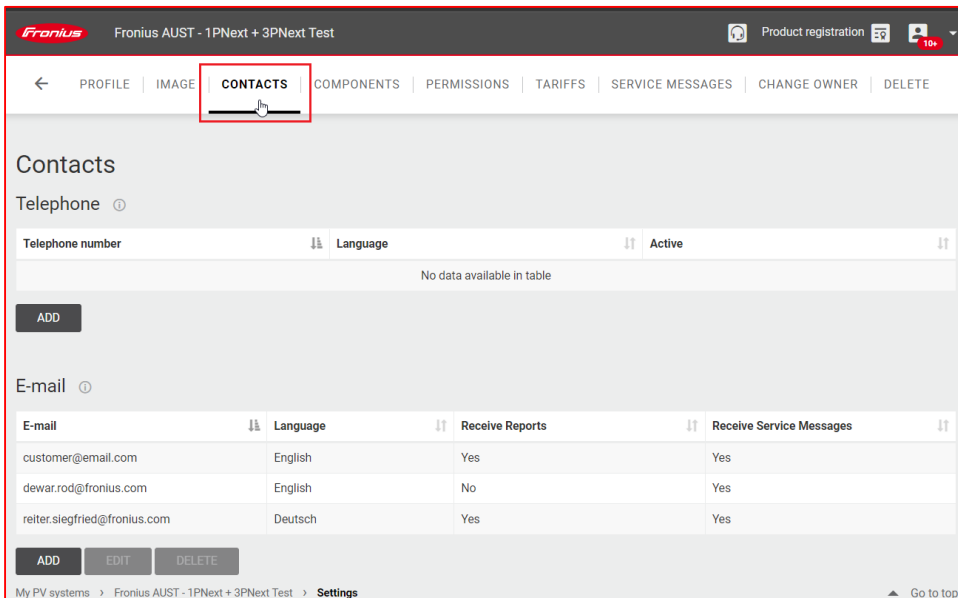
In order to setup the Earth Fault Alarm notification via Solarweb a system must be created on the Fronius [Solar.web](https://www.fronius.com/solarweb) portal as per the standard process.

### 5.2 Add system operator as Contact

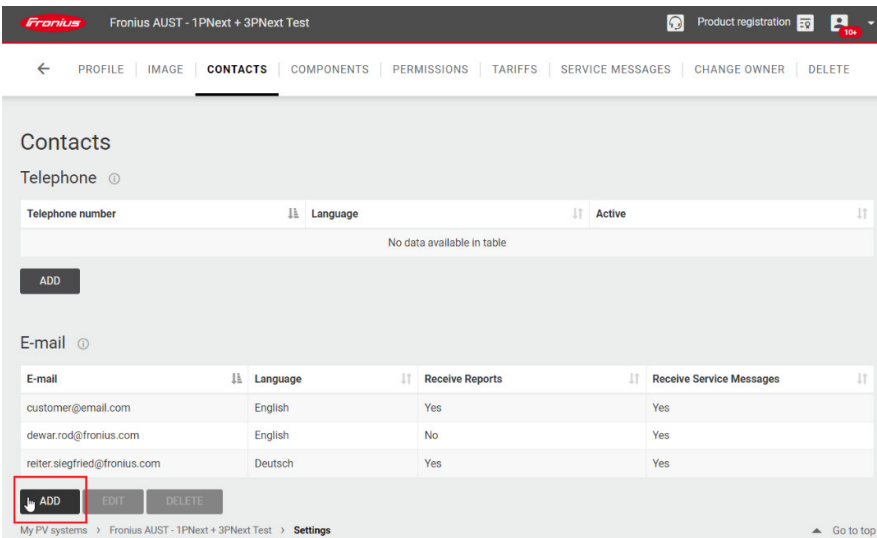
Select the PV System to be configured, and navigate to “**SETTINGS**”.



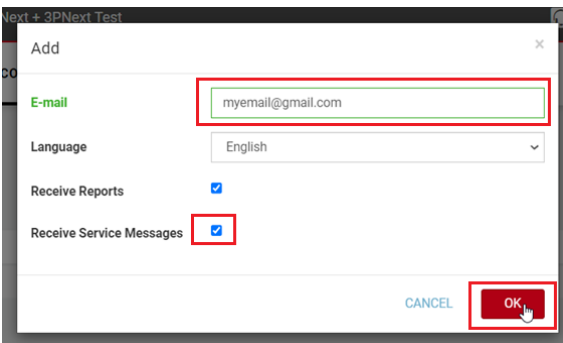
Then go to “**CONTACTS**”.



Under **“E-mail”** click **“ADD”**



Enter the required email address in the **“E-mail”** field, tick **“Receive Service Messages”**, and click **“OK”**.



Confirm the email has been successfully added by seeing a new line appear under **“E-mail”** section with your email address. A Test Email is sent to the contact after saving.



Fronius AUST - 1PNext + 3PNNext Test

Product registration 10+

PROFILE | IMAGE | **CONTACTS** | COMPONENTS | PERMISSIONS | TARIFFS | SERVICE MESSAGES | CHANGE OWNER | DELETE

### Contacts

Telephone

Telephone number	Language	Active
No data available in table		

ADD

E-mail

E-mail	Language	Receive Reports	Receive Service Messages
customer@email.com	English	Yes	Yes
dewar.rod@fronius.com	English	No	Yes
myemail@gmail.com	English	Yes	Yes
reiter.siegfried@fronius.com	Deutsch	Yes	Yes

ADD EDIT DELETE

My PV systems > Fronius AUST - 1PNext + 3PNNext Test > Settings Go to top

## 6. CHECKING FOR SERVICE MESSAGE IN SOLAR.WEB

Once alarms occur the system will automatically send email messages to the contact nominated (as nominated under **E-mail** section in **CONTACTS**). It is also possible for the user to check and filter past errors/alarms for the relevant system. To do so follow steps below.

- a) Open [Solar.web](#), select the appropriate system and navigate to “**SERVICE MESSAGES**”.

Fronius AUST - 1PNNext + 3PNNext Test

Product registration 10+

OVERVIEW | ANALYSIS | ENERGY BALANCE | REPORTS | **SERVICE MESSAGES** | SETTINGS

CURRENT POWER

ENERGY BALANCE TODAY

▲ 7.95 kWh    4.72 kWh ▼

EARNING

Today

0.00 AUD

---

CO<sub>2</sub> SAVINGS TOTAL

249.59 t

FRONIUS AUST - 1PNEXT + 3PNEXT TEST

ServiceMessages?pvSystemId=2a44432a-5e08-45b1-bf4c-f2a89fd9e289

TULLAMARINE

17°C cloudy

6.4 m/s

Today	We	Th	Fr	Sa	Su	Mo	Tu
17°C / 10°C	21°C / 7°C	19°C / 8°C	19°C / 7°C	21°C / 11°C	14°C / 7°C	16°C	14°C / 6°C



- b) Historical alarms including Earth Fault Alarms will be shown in the window marked in red below. An Earth Fault Alarm will be shown with the status code **1083**, with the description **“Warning – Isolation value too low”**

The screenshot shows the Fronius Message Center interface. At the top, there is a navigation bar with 'SERVICE MESSAGES (0)', 'NEWS (0)', and 'SYSTEM MESSAGES (123)'. Below this is a search and filter area with a date range selector set to '30/09/2021 - 06/10/2022'. A table with columns 'Date', 'Data source ID', 'Device name', 'PV system', 'Status code', 'Description', and 'Actions' is shown, but it contains the text 'No matching records found'. A red box highlights the table area, and a blue box highlights the date range selector.

**NOTE:** the historical alarms/messages (if any) are shown under the red marked area above. They will be relevant to the time selected in the data/time selector tool marked with blue. Time selection can be adjusted based on your requirements.

**END OF DOCUMENT**

**Fronius Australia Technical Support**  
Email: [PV-Support-Australia@fronius.com](mailto:PV-Support-Australia@fronius.com)  
Hotline: +61 3 8340 2910

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