ASSIGNING AN ACCOUNT TO AN EXISTING SYSTEM ON SOLAR.WEB

Quick guide

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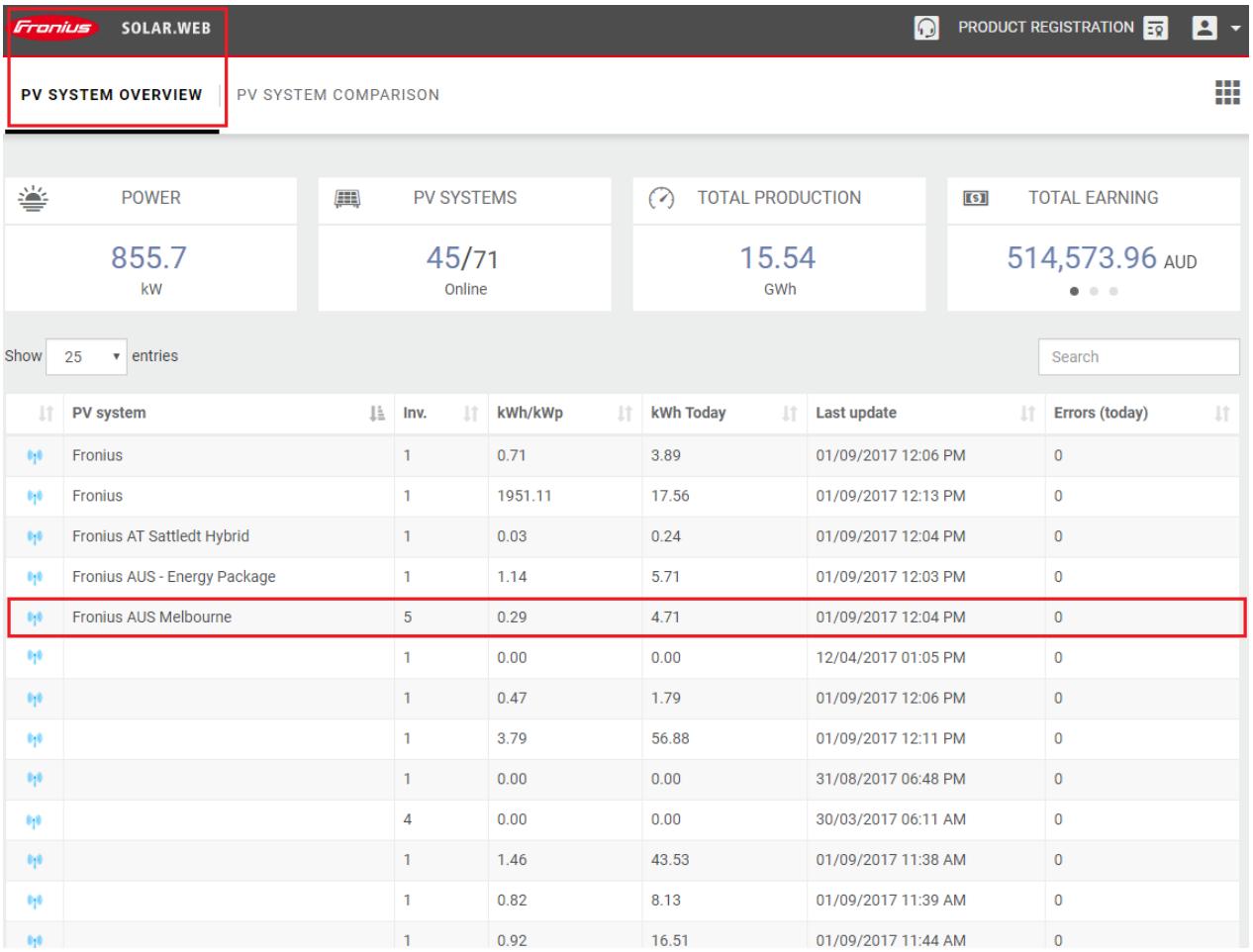
Gender-specific wording refers equally to female and male form.

SYSTEMS AND ACCOUNTS ON SOLAR.WEB

A system in Solar.web can have an undefined number of accounts assigned to it. In order to have access to a system and its monitoring features, each Solar.web account has to be added in the permission part of the system. Accounts can be added with either supervisor or guest rights. Accounts with supervisor rights will be able to add further accounts to the system.



PV system	Inv.	kWh/kWp	kWh Today	Last update	Errors (today)
Fronius	1	0.71	3.89	01/09/2017 12:06 PM	0
Fronius	1	1951.11	17.56	01/09/2017 12:13 PM	0
Fronius AT Sattledt Hybrid	1	0.03	0.24	01/09/2017 12:04 PM	0
Fronius AUS - Energy Package	1	1.14	5.71	01/09/2017 12:03 PM	0
Fronius AUS Melbourne	5	0.29	4.71	01/09/2017 12:04 PM	0
	1	0.00	0.00	12/04/2017 01:05 PM	0
	1	0.47	1.79	01/09/2017 12:06 PM	0
	1	3.79	56.88	01/09/2017 12:11 PM	0
	1	0.00	0.00	31/08/2017 06:48 PM	0
	4	0.00	0.00	30/03/2017 06:11 AM	0
	1	1.46	43.53	01/09/2017 11:38 AM	0
	1	0.82	8.13	01/09/2017 11:39 AM	0
	1	0.92	16.51	01/09/2017 11:44 AM	0

Once an account is added to a system it will appear in the ‘My PV system’ list of the corresponding system account. This is the list/page that opens after logging in:

My PV system page – start page after login

In order to setup monitoring for a customer or to give a company access to a system for monitoring and maintenance purpose, their accounts have to be added to the system after the commissioning process of the DataManager Card 2 (see *Setting-up monitoring via smart device* quick guide)

Only an existing Solar.web account can be added to a system. If the person who should be added to the system has not got an account on Solar.web, a new account has to be registered on Solar.web before it can be added to the system.

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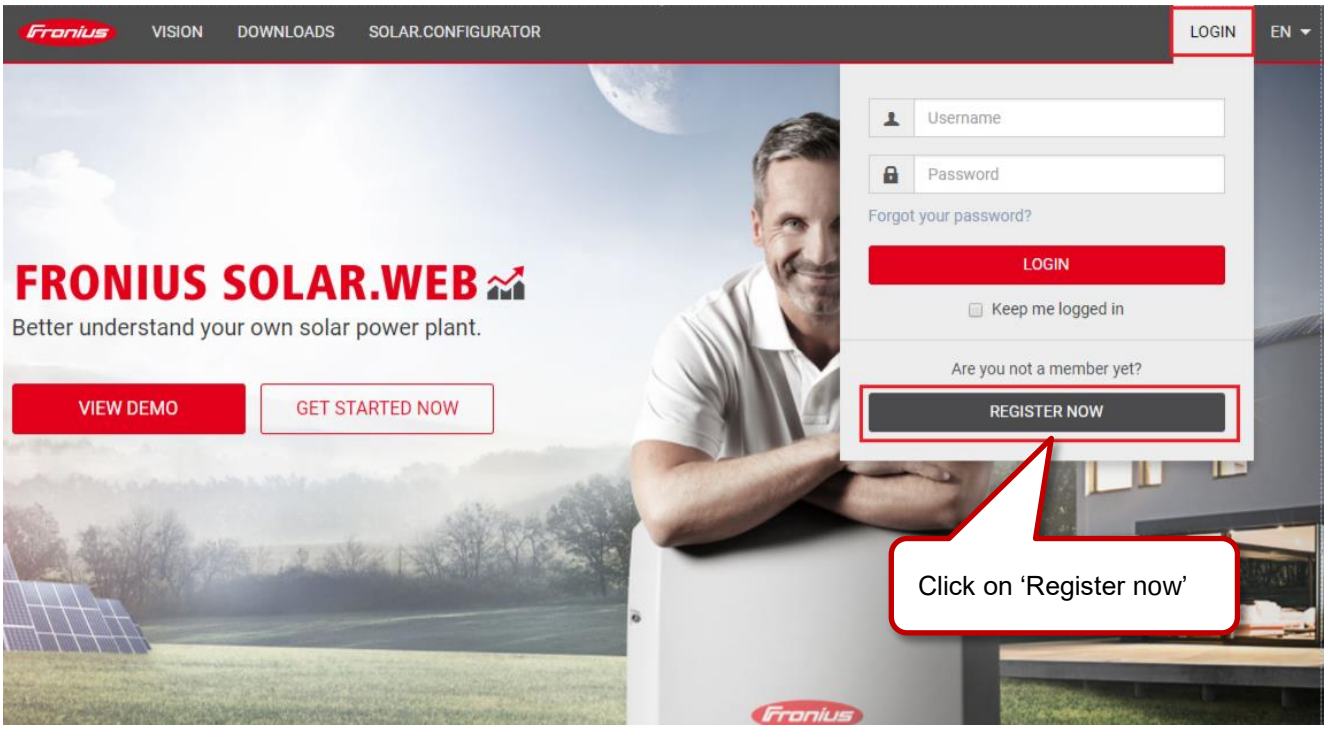
Register a new account on Solar.web

A new account can be registered by accessing the Solar.web website via www.solarweb.com and selecting ‘Register’ in the ‘Login’ field on the top right:



www.solarweb.com – start page

You will need the username once the registration process is complete in order to assign the account access to a Solar.web system. The username is always an email address.

An activation email is sent to the registered email address and must be activated before an account can be assigned to a Solar.web system.

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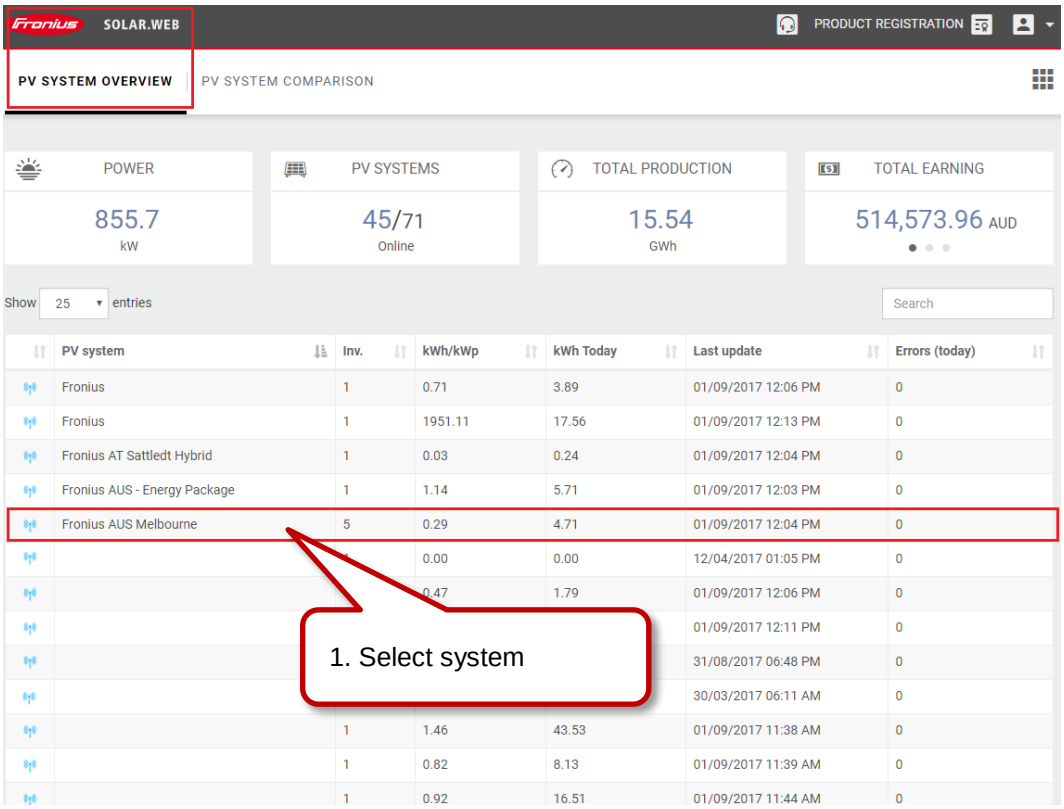
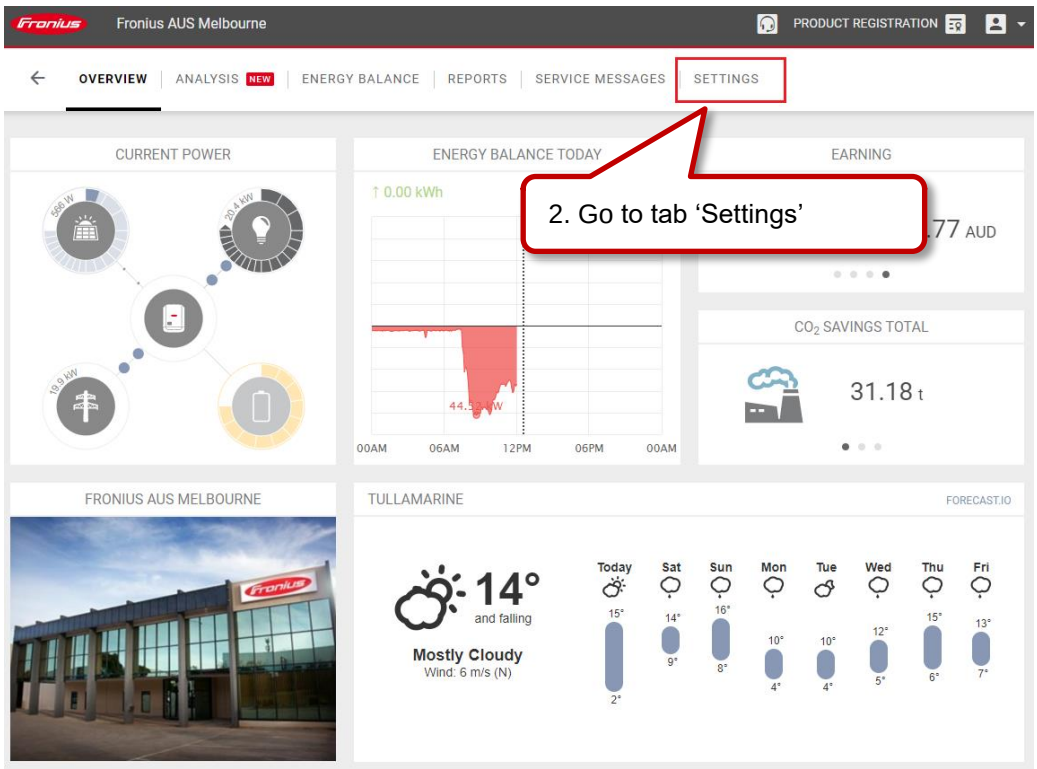
Adding an account to a system

Login into your Solar.web account and select the system to which you want to add the (new) account/person. In this example we chose the system of our Australian subsidiary: 'Fronius AUS Melbourne'



Go to the tab 'Settings'



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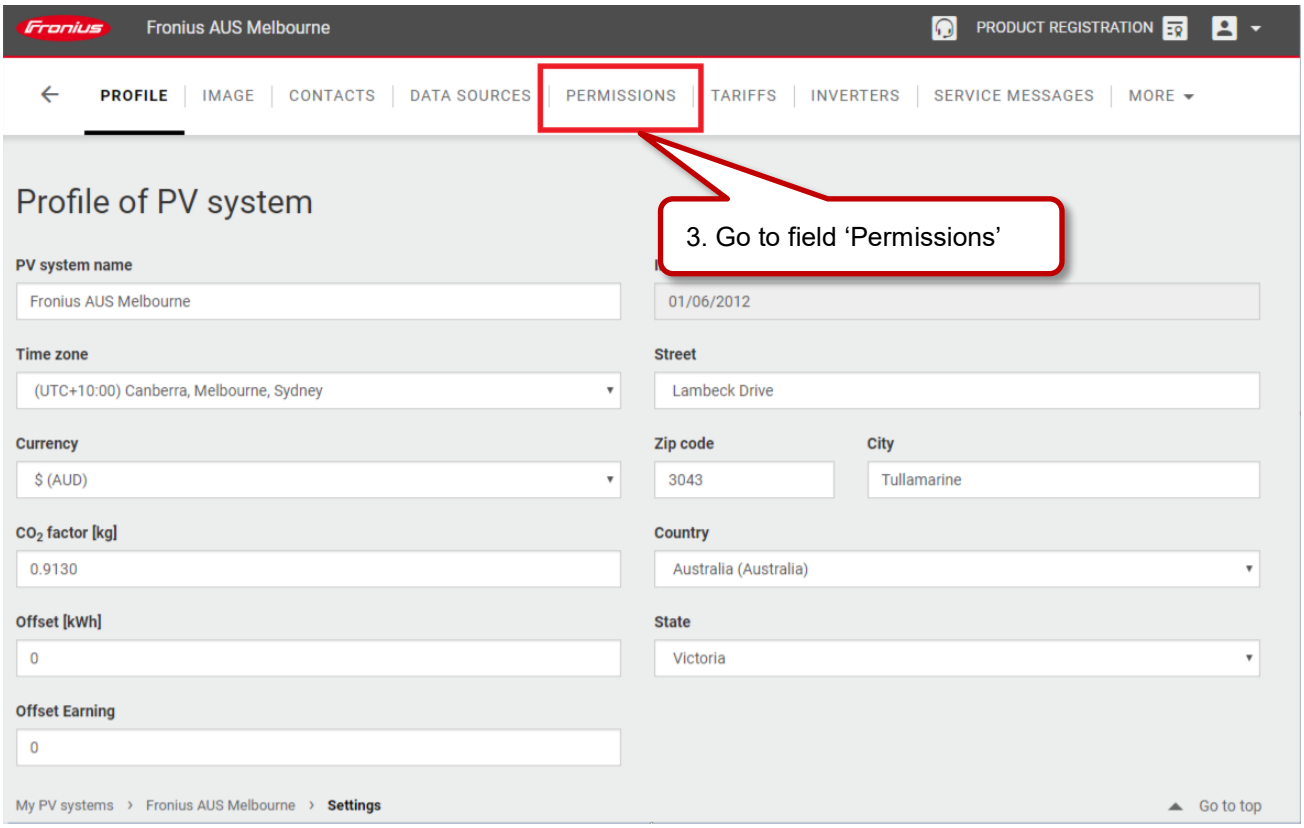
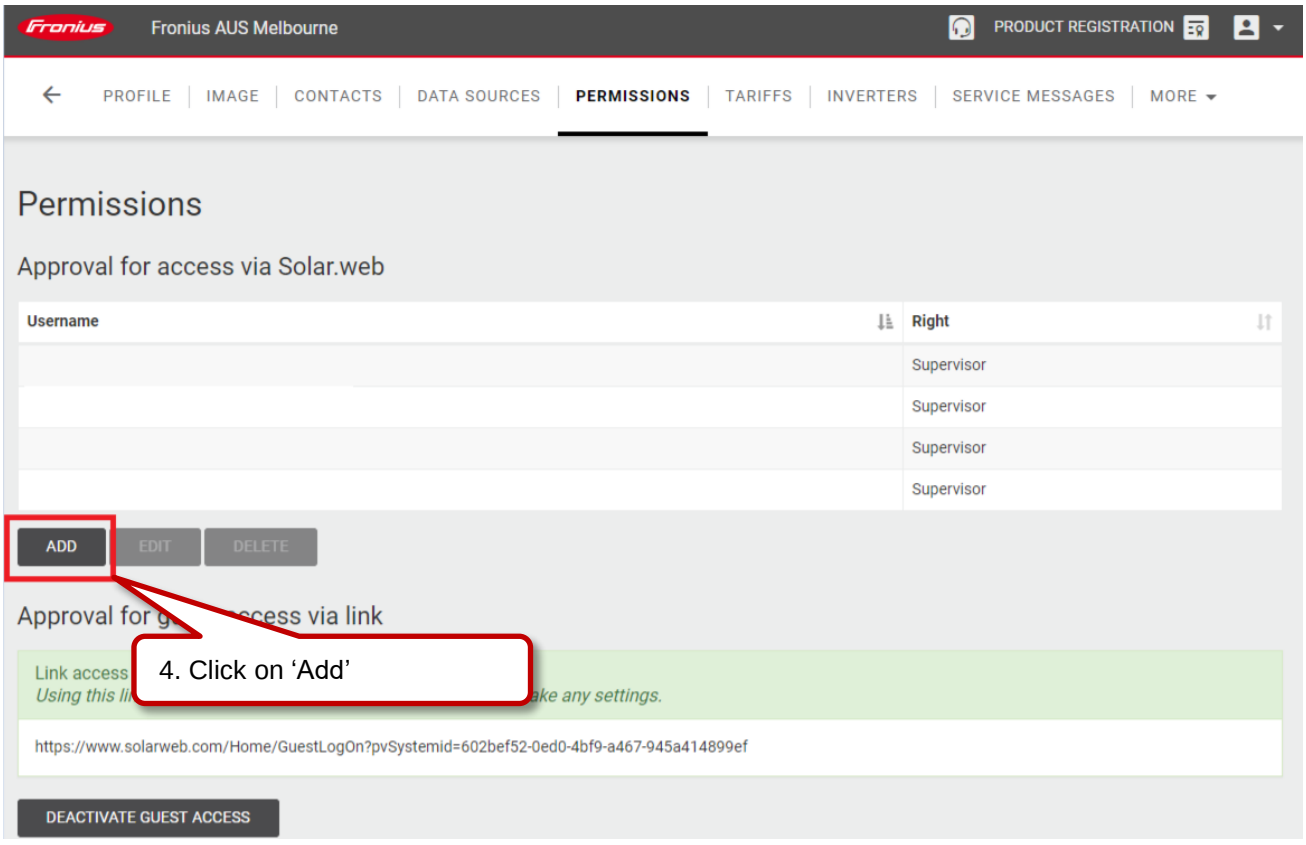
Go to the field ‘Permissions’.



Click on ‘Add’



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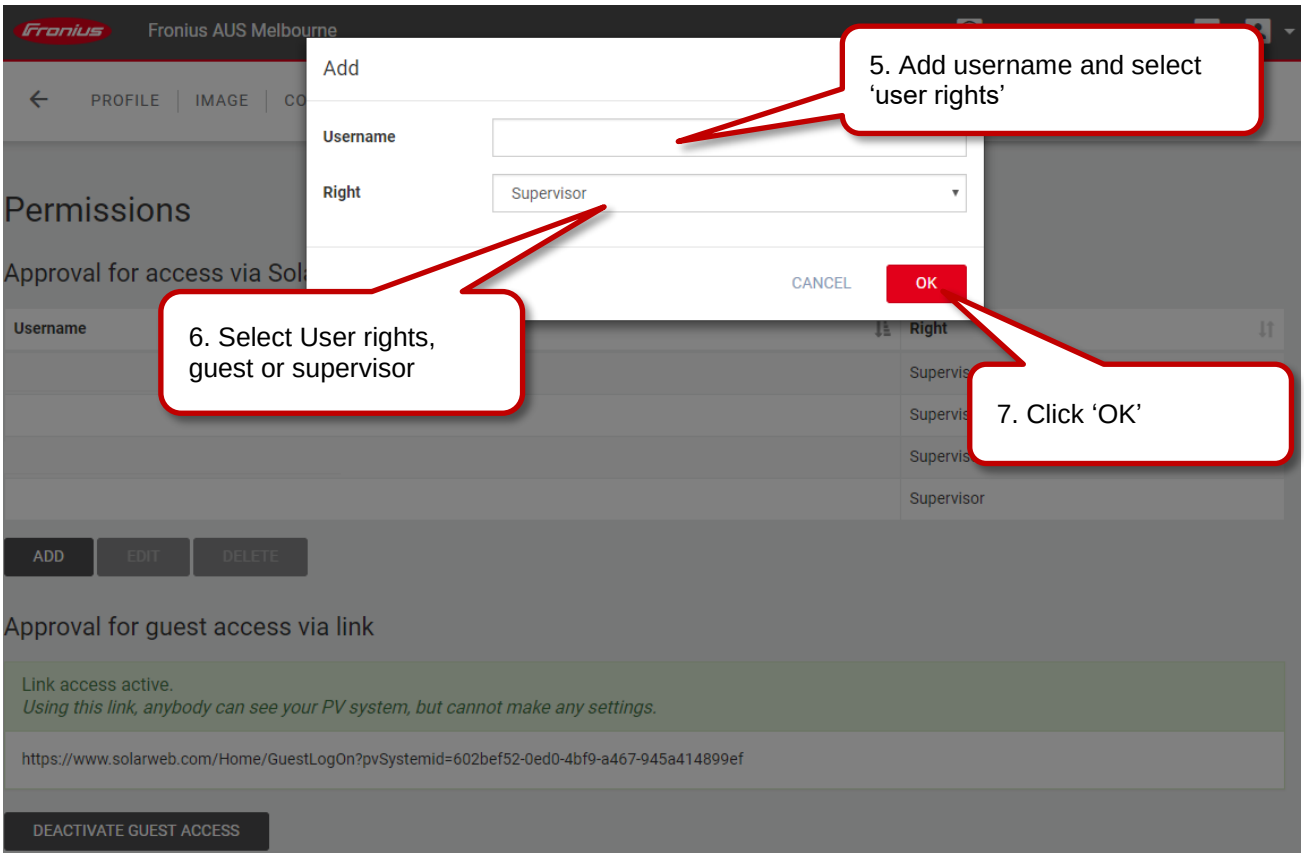
Add the account username you wish to assign to the Solar.web system, select the user rights access limit and save your changes.



The Solar.web account you have granted permission to view the system will now be able to log in to www.solarweb.com or the Solar.web App to view their system data ((in this example for the system 'Fronius AUS Melbourne').

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