



Product Registration Guide

Register your Fronius inverter to start your 10-year warranty at installation date and to streamline access to support systems & troubleshooting may you need it.

Quick Guide

Version 1.0/2022

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Gender-specific wording refers equally to female and male form.

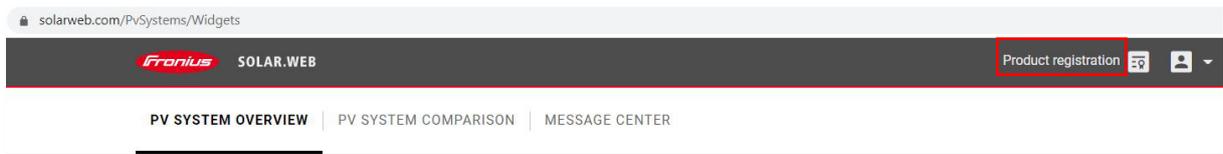
1. Go to www.solarweb.com

2. Login to your Solar.web account.

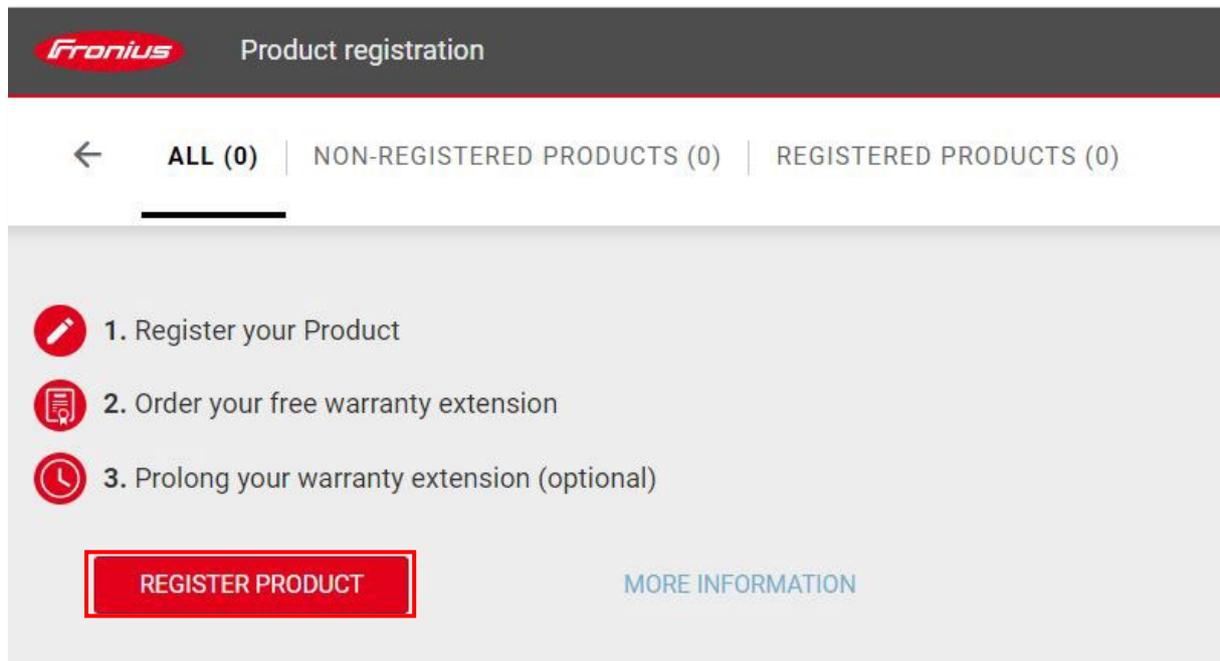
If you do not have an account, create an account prior to product registration



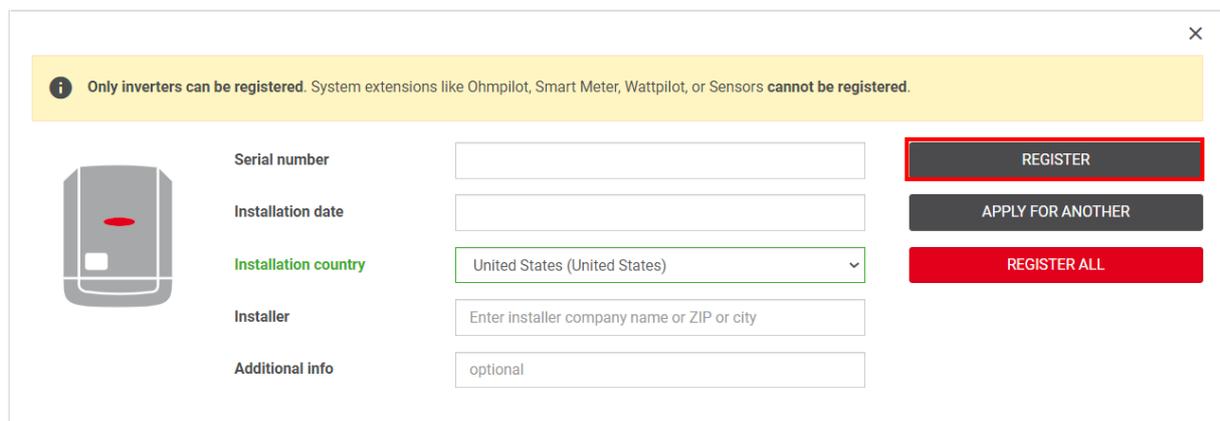
3. Once you have logged on to Solar.web, click on 'Product Registration' in the top right corner.



4. For an online system, the system information may be auto populated on this page. Otherwise, click 'Register product'



5. Enter the 8-digit serial number of your Fronius inverter, installation date*, country of installation, and your installer's name. Click 'Register'



*Entering the installation date automatically updates the warranty start date in our system after finishing the registration.

You can register multiple inverters in one session with the "Apply for another" button.

6. Once registration is complete you will see the items below*.

The screenshot shows the 'Product registration' dashboard. At the top, there are navigation tabs for 'ALL (4)', 'NON-REGISTERED PRODUCTS (2)', and 'REGISTERED PRODUCTS (2)'. A search bar is located on the right. Below the navigation, there are three numbered steps: 1. Register your Product, 2. Order your free warranty extension, and 3. Prolong your warranty extension (optional). A red 'REGISTER PRODUCT' button and a blue 'MORE INFORMATION' link are present. The main content area shows a list of devices under the heading 'Devices not assigned to a Fronius Solar.web system (1)'. The first device is a 'Galvo 2.5-1 Light' with a serial number of 26124085, installed in the US by Solar TSN - 500003. The warranty is 'Fronius Warranty Plus: 19/09/2020'. The product was registered by Kirin.Zachary@fronius.com. The additional info is 'Zachary Kirin, Warranty registration test'. To the right of the device details are two buttons: 'WARRANTY CERTIFICATE' and '24HRS SUN CERTIFICATE'. Below the device list, there are two summary rows: '> [blue bar]' with 'Registration incomplete (1/2) !' and '> Fronius San Luis Obispo, CA (1)' with 'Registration incomplete (1/1) !'.

*The inverters that are not on solar.web will be noted as shown. The devices that are on solar.web will show the name of their site.

7. The Certificate* can be downloaded once registration is complete.

This is a close-up of the device registration details for the 'Galvo 2.5-1 Light'. The 'WARRANTY CERTIFICATE' button is highlighted with a red border. The details are as follows:

Serial number	26124085	WARRANTY CERTIFICATE
Installation country	US	24HRS SUN CERTIFICATE
Installer	Solar TSN - 500003	
Warranty	Fronius Warranty Plus: 19/09/2020	
Product registration by	Kirin.Zachary@fronius.com	
Additional info	Zachary Kirin, Warranty registration test	

*On the certificate, the "Warranty" field will show the date the inverter was installed based on your input at registration.