



SHIFTING THE LIMITS

## FRONIUS POLSKA PROSUMENT PROGRAM INFORMATION

valid from: 24.04.2015

In general, the "Warunki gwarancji firmy Fronius" apply.

Up-to-date and detailed information can be found on our website at [www.fronius.com/solar/warranty](http://www.fronius.com/solar/warranty).

These following conditions apply in addition to original installation of Fronius inverters and Fronius Solar Batteries in Poland, which are subject to the approval of the Prosument Program.

### Duration of warranty:

The warranty period of the prosument program begins on the launch date of the installation.

### Fronius string inverters (wall-mounted devices) and Fronius Solar Battery.

Fronius string inverters and Fronius Solar Battery are supplied with a 2 year Fronius Warranty Plus.

The warranty period is extended free of charge if the warranty holder registers the inverter (serial number) at [www.solarweb.com](http://www.solarweb.com) within 30 months (of being dispatched from the Fronius factory).

During this registration process, the warranty holder can register for the 5-year warranty Prosument Program.

### Fronius central inverters (free-standing devices)

Fronius central inverters are supplied with a 5-year Fronius Warranty Plus.

### Considerations when making a warranty claim

First contact an installer, who will then contact Fronius if necessary.

The procedure in the event of a warranty claim must be agreed with Fronius. This is the only way of ensuring that the warranty services remain free of charge for the warranty holder.

In the prosument program Fronius ensures to remove defects by free repair or replacement of the device within a period no longer than 14 days from the date of notification of defects by the buyer.

The purchase invoice, serial number of the device and start-up report (the date on which the device was provided/commissioned and report from the power supply company), as well as proof of payment of the warranty extension fee, are required for warranty claims. The purchase price must have been paid to Fronius in full in order for the warranty service to be provided.

When devices or components are replaced, the remaining warranty period is transferred to the replacement device or replacement component. This is automatically registered at Fronius. A new certificate is not issued.

If servicing is carried out on site, the client must guarantee unrestricted access to the Fronius inverters. If necessary, the warranty holder must make the equipment required by the applicable health and safety regulations available free of charge.

### Scope and validity of the warranty

Territorial scope and validity of the warranty covers the whole territory of the Republic of Poland.

For the prosument program Fronius validates the warranty does not exclude, limit or suspend the Buyer's rights under the provisions of the warranty for defects in the goods sold.

The Fronius warranties apply only to Fronius products that have been identified unambiguously by their serial number. These must be appropriately certified for the country of installation. The other components of the photovoltaic system as well as the system add-ons, system monitoring and data communication components, any accessories, and pre-production devices are excluded from the warranty. These components fall under the corresponding provisions of the applicable General Delivery and Payment Conditions of Fronius.

### Other legal warranty or liability claims against Fronius remain unaffected by this warranty.

In the event of such claims, please contact the vendor of your device.

Our General Delivery and Payment Conditions under "Legal information" on our website ([www.fronius.com](http://www.fronius.com)) also apply.

The terms and conditions of this warranty supersede the terms and conditions that have been in force up to now.

The warranty agreement is concluded between Fronius and the warranty holder (owner of the installed system). For this reason, the system must be registered by the warranty holder using his Solar.web login credentials. Registration may only be performed by third-parties if they have been suitably authorised to do so. Non-compliance may result in a penalty. The warranty will be invalid if incorrect details are provided.

Manufacturer:

**Fronius International GmbH**

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4600 Wels, Austria