



LATEST NEWS – GEN24

Here you can find the latest technical information of Fronius GEN24 inverters.

ID	INVERTER	CATEGORY	STATUS	DESCRIPTION	CORRECTIVE MEASURES	SINCE FIRMWARE VERSION	FIRMWARE VERSION SOLUTION	NOTE
1	GEN24	Open Interfaces	New	For new GEN24 devices with firmware version 1.14.110-1 or higher, the Solar API interface is not activated by default.	If required, the interface must be activated on the user interface of the inverter under Communication – Solar API.	1.14.110-1		Only applies to new devices. Updating an installed device to 1.14.110-1 does not deactivate the Solar API.
2	GEN24	Load Management	Solved	The switching thresholds of the stored load management profiles are not switched correctly.		1.11.6-0	1.12-5-0	
3	GEN24	Visualisation	Solved	Inverters appear twice in the component list.		1.9.7-0	1.10.5-1	
4	GEN24	Visualisation	Solved	Solar.web Firmware Version 0.0.0-0	The firmware version of the inverter can also be read on the web interface of the inverter under "System" → "Information" → "Version" → "GEN24". A local update can be carried out under "System" → "Update"	1.9.7-0	1.10.5-1	
5	GEN24	Visualisation	Solved	The GEN24 system is displayed "offline" in the Solar.web portal, although the GEN24 data communication interface is connected to the home network and the home network has a stable internet connection.	Switch off the Symo GEN24 inverter on the AC and DC sides for approx. 2 minutes and then switch it on again.		1.13.13-1	
6	GEN24	Open interfaces	Solved	GEN24 API not compatible with Loxone (and other third party applications)	Compatibility check: https://www.fronius.com/~/downloads/Solar%20Energy/Flyer/SE_FLY_GEN24_Compatibilities_EN.pdf	1.9.7-0	1.14.110-1	
7	GEN24	Service message	In progress	Additional service messages are sent by the GEN24 inverter on the Solar.web portal. The following service messages are affected : 1001, 1020, 1022, 1024, 1030, 1034, 1071, 1112, 1168, 1175, 1187, 1244, 1245	Hide the service messages on the Solar.web portal under the menu item "Service messages" → "Actions" for the entire system	1.9.7-0	Optimisation with 1.14.110-1	Optimisations are carried out on an ongoing basis - alternative solution: see corrective measures



8	GEN24	Visualisation	In progress	Ohmpilot display in the component view is incomplete and there is no way to update the Ohmpilot		1.9.7-0	Not yet known	Estimated solution date: Q2/2022
9	GEN24	Load Management	In progress	The time entered in the load management function under the "Target runtime" option for the "To be achieved by" parameter is treated as UTC time. In systems, depending on the time zones, this means that the outputs switch on too early or too late in order to achieve the target runtime.	Convert the local time to UTC time.	1.9.7-0	Not yet known	Estimated solution date: Q2/2022
10	GEN24	Visualisation	In progress	The Ohmpilot is not displayed on the user interface of the GEN24, although there is a connection to the Ohmpilot.		1.12.5-1	Not yet known	
11	GEN24	Visualisation	In progress	Energy meter (kWh total, etc.) on the interface of the inverter does not work.	The energy meter data can be read on Solar.web under the energy balance. Prerequisite: Inverter must be online and implemented on the Solar.web portal	1.9.7-0	Not yet known	With firmware 1.12.5-0, the energy meter is completely removed. The solution date is currently not known.